PAN-ISLAND

COMMISSIONER FOR STANDARDS







Commissioner for Standards Annual Report 2024, Jersey

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1 Introduction

- 1.1 This is my second report since taking up the role of Pan-Island Commissioner for Standards in March 2023.
- 1.2 This report is submitted in accordance with Part 3 Paragraph 12 of the Commissioner for Standards (Jersey) Law 2017. It provides information on complaints received in Jersey from 1st January 2024 to 31st December 2024 including analysis of the number of complaints, summary of any completed investigations, resources associated with the Office and other work carried out during this year.

2 Functions of the Commissioner

- 2.1 The functions of the Commissioner are set out in Part 3 Paragraph 9 of the Commissioner for Standards (Jersey) Law 2017 and may be summarised as follows:
 - to investigate a complaint to the Commissioner that, at a relevant time, a breach of a code as in force at that time occurred:
 - to initiate an investigation if the Commissioner believes that, at a relevant time, a breach of a code as in force at that time may have occurred;
 - to report to the PPC on the outcome of any investigation;
 - on the Commissioner's own initiative or, if requested by the PPC, to give advice on any matter relating to standards of conduct of elected members of the States or standards of conduct and practice of Ministers and Assistant Ministers, including proposals to change a code;
 - if requested by the Chief Minister, to give advice on any matter relating to standards of conduct and practice of Ministers and Assistant Ministers, including proposals to change the code referred to in paragraph (b) of the definition "code".
- 2.2 Part 3 Paragraph 11 of the Commissioner for Standards (Jersey) Law 2017 states that "The Commissioner shall make and publish a statement of the manner in which he or she proposes to discharge his or her functions under this Law and any other enactment".
- 2.3 In accordance with the 2017 legislation, all investigations are carried out in accordance with the processes contained in the Statement. This Statement will be reviewed in 2025.

3 Complaints Overview

3.1 A total of 13 complaints were received during the 2024 reporting period up to 31 December 2024. Of the 13 complaints received, 10 were inadmissible (77%), 2 were admissible (23%) with both remaining open at the time of writing. Table 1 shows a breakdown of complaints received.

Table 1. Complaints overview 2024

	2023	2024
Complaints submitted	17	13
Complaints by member of public	7	10
Complaints by a Member, Minister/Assistant Minister	10	3
Inadmissible	9	10
Admissible	8	3
Discontinued	0	0
Ongoing	2	2

- **3.2** Of the complaints received, 77% were complaints from members of the public against Members/Ministers. Only 23% of complaints were submitted by Members against Members, a 70% reduction from 2023.
- 3.3 Two investigations are ongoing, with the reports still to be completed at the end of December 2024. These will be presented in summary in next year's annual report.
- **3.4** I successfully carried out preliminary assessments of all complaints and full investigations through in-person and remote interviewing, obtaining legal advice when necessary.

4 Investigation Report Summaries

4.1 I conducted two investigations this year. These investigations and subsequent reports are ongoing and a summary will be included in my 2025 annual report.

5 Other Work

- 5.1 In addition to considering all in-year complaints and carrying out investigations, I also attended internal and external meetings, provided advice to members when requested and contributed to external consultations.
- I attended the Standards Network conference at the Northern Ireland Assembly on 10 and 11 Otcober 2024. The Standards Network is made up of representatives from the Offices of the Commissioners for Standards and the parliamentary staff with standards-related responsibilities in the House of Commons, the House of Lords, the Scottish Parliament, the Welsh Parliament, the Northern Ireland Assembly, Jersey & Guernsey Assemblies and the Houses of the Oireachtas. It provides a forum for knowledge exchange and shared learning and meets approximately every eighteen months. The meeting provided an opportunity for open and frank discussion of issues of mutual interest relating to legislative ethics and standards of conduct, including best practice and developments across the jurisdictions.
- 5.3 In November 2024, I contributed to the PPC's Code of Conduct review.
- 5.4 Throughout the year, I complied with the Code governing my conduct and registered all relevant financial and other interests and all hospitality received.

6 Resources

6.1 The Commissioner is paid a daily rate of £500 per day. Table 2 shows a breakdown of the costs for 2024.

Table 2. Commissioner's Pay Jersey 2024

	2023	2024
Investigation and casework	13,000	12,500
Report writing	10,250	2,500
Administration	6,500	6,500
Jersey Visit	3,750	0
Total	36,500	21,500

- 6.3 Total cost for investigation, casework and report writing was £15,000.
- 6.4 There was a 41% reduction in the Commissioner's pay in 2024 compared with the previous year. This decrease was primarily due to a 24% decrease in complaints received in 2024 compared with the previous year, fewer admissible complaints and fewer reports, and initial set-up costs attributable to 2023.
- 6.5 Administrative costs relate to general meetings, committee meetings, letters of advice, emails, responding to consultations, website, WorkPro (complaints software), and other administrative issues arising.

7 Acknowledgements

I am grateful to all of those in the States' Greffe who have provided me with assistance and support over the past year including Lisa Hart, Will Millow, Casey Tucker, Eva Patterson, Kellie Boydens and Janice Hales. I have also been fortunate to have had support from Standards Commissioners across the UK for which I am extremely grateful.

Dr Melissa McCullough

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Pan-Island Commissioner for Standards

18 February 2025

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